

3rd Edition - Winter 2011



Product Service

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UK Deviations, is your product compliant?

National deviation checks are an important part of ensuring a product is ready for sale in the UK. All products coming into the UK need to comply with certain regulations. Whilst compliance with the stringent safety requirements of the relevant European Standard is essential, this may not be sufficient to sell the product in the UK and it may be necessary to adhere to a specific national deviation. A prime example of this is the British 3 pin plug.

Products sold in the UK must be fitted with a plug that complies to BS 1363:1995. Similarly, the plug face of direct plug-in power supplies must also conform to the applicable clauses of BS 1363. TÜV SÜD Product Service is ideally positioned to be able to check the products before they are shipped to the UK to ensure that these national deviations have been met.

Checking that electrical products have also been assessed at the correct voltage for sale in the UK is another important factor. Whilst 230V is the harmonised European voltage rating, here in the UK we operate on a 240V supply. It is perfectly acceptable for a product to be rated at 230V, but it is important that the product has been properly tested for operation at 240V to take into account any possible effects this may have on the product.

Another key issue is ensuring your instruction manual makes sense and can be understood. There is nothing more frustrating than buying a new product and finding that you cannot understand the instructions on how to use it.

We at TÜV SÜD Product Service read through the operating instructions and check that they are clearly written, use good English and contain all the required and relevant information. First impressions count so it is also vital to make sure that there are no mistakes on your packaging.



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Sandie Peacock
Tel: 01489 558227
Email: info@tuvps.co.uk
www.tuvps.co.uk/training